

Shopping on the WWW

Here is a list of interesting and good places to start exploring buying and selling on the World Wide Web. Also check out the PC Center's web page at www.carnegielibrary.org/locations/pccenter/links.html for more links.

To Open One of These Web Sites:

1. Double-click on the *Internet Explorer* icon to start access to the WWW.
2. Put the mouse pointer in the *Address Bar*. When the mouse pointer becomes an "I", click once. This will highlight the current URL or web address.
3. Type in the address for the web site you want to visit. The address is the second line of the places listed below. Be careful not to make any typos. You must be exact in your typing as though you were dialing a phone number.
4. Press the *Enter* key on the keyboard. This sends the computer on its way!

Shopping Sites:

AddALL

www.addall.com

Macy's

www.macys.com

Amazon

www.amazon.com

My Simon Shopping Bot

www.mysimon.com

PayPal

www.paypal.com

Nicholas Coffee Co.

www.nicholascoffee.com

eBay

www.ebay.com

Pennsylvania Macaroni Co.

www.pennmac.com

Gemm

www.gemm.com

Steelers

www.steelers.com

Half.com by eBay

half.ebay.com

uBid

www.ubid.com

Consumer Information Sites:

Better Business Bureau

www.bbb.com

Federal Consumer Information Center

www.consumeraction.gov

Consumer World

www.consumerworld.org

BizRate

www.bizrate.com

Currency Converter

www.xe.com/ucc

Privacy Rights Clearinghouse

www.privacyrights.org

Epinions.com

www.epinions.com

Safe Shopping

safeshopping.org

Tips for Shopping on the WWW

With a little preparation and common sense, shopping online can be convenient, easy, and fun. It also provides you with access to items you might never see in your local stores. Provided below is a list of questions you will want to have answers to before shopping online. Although most are for buying from companies, some of the same questions apply to buying from individuals via online auctions.

About the Company:

- What kind of business is it and what does it sell?
- Where is it located, including the country?
- How can you contact the business?

About the Product or Service:

- What's being sold, with enough details for you to know exactly what you're buying?
- The cost of the product or service, and the currency used?

About the Sale:

- The costs, if any, in addition to the price of the product or service, such as costs for shipping and handling, taxes and duties?
- Any restrictions or limitations on the sale?
- Any warranties or guarantees?
- The availability of convenient and safe payment options?
- An estimation of when you will receive the order?

About Its Consumer Protections:

- The opportunity for you to print or save a record of the transaction?
- Safeguards for protecting your payment information when it is transmitted online?
- Policies on what personal identifying information is being collected about you, what the company does with it, and whom it shares it with?
- An opportunity for you to "opt out" of having information about yourself collected?
- Policies on sending unsolicited email, including an option for you to decline these offers?
- The return policy, including an explanation of how you can return an item, get a refund or credit or make an exchange?
- Where you should call, write or email with complaints or problems?

Have Fun Shopping!